



GOVERNMENT OF NATIONAL CAPITAL TERRITORY OF DELHI  
DIRECTORATE OF HEALTH SERVICES  
F-17, KARKARDOOMA DELHI-32  
(DELHI GOVT.EMPLOYEES HEALTH SCHEME CELL)

F.25 (III)/DGEHS/449/DHS/2014-15 / 85885

Dated: 31/03/2015

REPORT

Ref: Public Grievance Monitoring System

Subject: Regarding representation from Dr. Avinash Kumar, R/o: Paschim Vihar, New Delhi-110063, regarding govt. revenue loss due to unnecessary tendering done by DHS for "Empanelment of chemist shops for supply of medicines to DGEHS pensioners"

A representation received from Dr. Avinash Kumar, B-3/4E, Gasta Complex, Paschim Vihar, and New Delhi-110063 which is forwarded through OSD to DHS, Public Grievance Cell regarding Govt. revenue loss due to unnecessary tendering done by DHS for "Empanelment of chemist shops for supply of medicines to DGEHS pensioners"

In this regard it is submitted as under:

1. Delhi Government Employees Health Scheme (DGEHS) was launched in April 1997 with a view to provide comprehensive medical facilities to Delhi Government employees and pensioners and their dependents on the pattern of Central Govt. Health Scheme. The scheme is mandatory for serving employees for which their monthly contributions are deducted from their salaries. However scheme is optional for eligible pensioners and they may become member after deposition of lump sum i.e. equal to 10 years of prescribed subscription for life membership.

2. As per the cabinet decision no.832 dated 01/09/2003 under Para 6.5(Annexure A),

*"(a). All required medicines will be supplied from the dispensary/hospital of Govt. of Delhi.*

*(b). In case of Non availability of prescribed medicines, in these institutions the CMO/MO/C of the dispensaries /hospitals will purchase them from identified and approved local chemists, with prior approval of concerned CDMO/M/S of the hospitals. Accordingly, one chemist shop will be selected and earmarked and linked with each dispensary/hospital. All out efforts will be made to ensure codal formalities and full proof measures for appropriate selection of chemist shops"*

3. As per provision contained in O.M. dated 25/10/2007 for retired persons (Annexure B) *"In case prescribed medicines to the pensioner beneficiary are not available at the attached dispensary, the dispensary shall get the same from nearest linked Delhi Government Hospital, till the new system for supply of medicines through local chemists is in place. For this purpose, an indent on regular basis will be sent to the linked hospital and the same shall be dispensed to the beneficiaries by the dispensary"*.

4. As per the cabinet decision no.1223 dated 18/06/2007(Annexure C):-

*“Any prescribed medicine to the beneficiary either by Government or recognized private hospitals shall be dispensed from the supplies made to the attached dispensary /hospital through Central Store /CPA. If, the medicine has been prescribed by brand name and a suitable generic replacement (s) is /are available the same shall be provided by the attached dispensary /hospital. The In-charge at the attached dispensary / hospital shall be authorized to replace branded medicines by generic medicines .However, if the prescribed medicines are not available through CPA/Central Stores, the same shall be provided by the concerned dispensary / hospital through the approved chemist. The modalities of appointing the chemist shall be worked out separately.”*

5. As per the office memorandum No. F25 (III)/DGEHS/140/DHS/09/38850-38862 dated 28-07-2010 (Annexure D) point No. 1 Adoption of CS(MA)/CGHS provisions under DGEHS: *“It is decided that all CS (MA)/CGHS provision be automatically adopted under DGEHS provision”*

In view of above, it is worth to mention here that as per CGHS practice, if, branded medicines are prescribed to CGHS beneficiary by the consultant of Govt. /Empanelled hospital and same are not available in CGHS formulary then same medicines are indented to the beneficiaries by placing a supply order to the Authorized Local Chemist. Same policy has been adopted by DGEHS since the scheme is based on CGHS pattern and further as per provision contained in O.M. dated 28-07-2010 which was issued after cabinet decision “all CS (MA)/CGHS provision be automatically adopted under DGEHS provision”.

For this purpose, e- tender for the supply of branded medicine to DGEHS pensioner beneficiaries which are not supplied by CPA in the dispensaries/ hospitals of Delhi Govt. was done earlier on two different occasions however, on both times it was scrapped due to the non availability of suitable chemists. Hence it was proposed that local authorized chemist on the panel of CGHS may be taken automatically under DGEHS on the same discount as they were supplying medicines to the CGHS dispensaries in the light of O.M. dated 28/07/2010 but it was suggested by finance department Govt. NCT of Delhi that “Chemist shops empanelled under CGHS are attached to 37 CGHS Dispensaries .However, DGEHS has 196 Dispensaries .It is felt that the CGHS empanelled chemist shops might quote higher discount rates. Admn. Deptt. should therefore re-tender and if deptt. does not want re-tendering, approval of the cabinet should be obtained as, vide cabinet decision no. 832, it was directed that all out efforts will be made to ensure that codal formalities and fool proof measures for appropriate selection of chemist shops.” (Annexure E)

Thereafter, chemist tender for selection of suitable chemist as suggested by finance department Govt. of NCT of Delhi was done on the line of CGHS tender. It was an open e-tender and for those medicines which are not supplied by central procurement agency to the dispensaries and hospitals under GNCTD. Successful bidders are awarded on the basis of highest discount rate (in the cluster they applied for) thereafter it was implemented from 1<sup>st</sup> June 2014 in some clusters and 1<sup>st</sup> July 2014 in some other clusters.

Moreover the scheme is for DGEHS beneficiaries based on the contribution of the beneficiaries and not for the general public. The order of Secretary (Health) which was quoted by complainant is for the medicine made available to general public by govt. hospital and dispensaries at large scale as per essential medicine list of Govt. of NCT of Delhi. Further, all medicines which are in the list of CPA/ Govt. of Delhi are also supplied in generic form to DGEHS beneficiaries.

*ASZ*  
*3/13/15*  
Dr. Arun Banerjee,  
Addl Director (DGEHS)